

John Jackson

jbjackson@icloud.com <https://johnridesa.bike>

Professional Experience

Library Associate, Chattahoochee Valley Libraries. Columbus, GA – 2015 to Present

- Planned and led about 6 unique adult library programs per year on topics including chess clubs, job seeking, bicycle safety, and geocaching.
- Circulated library materials using Polaris ILS.
- Regularly staffed reference desk and answered patrons' reference questions in person, over email, and over the phone.
- Troubleshoot and resolved computer errors for staff and patrons.

Web Developer, Literacy Alliance. Columbus, GA – 2017 to Present

- Created and maintains a WordPress website: theliteracyalliance.org.
- Utilized HTML & CSS code, web calendars, and RSS & email lists.
- Created and maintains a SquareSpace store.
- Retouched, archived, and published photos online.

Professional Development

- Attended 2018 Public Library Association Conference
- Attended 2018 Georgia Library Association Conference

Education

Master of Library and Information Science, University of South Carolina, 2018

Bachelor of Arts, English, University of South Carolina, 2010

Skills

- Customer service
- Polaris ILS and OPAC
- WordPress web design
- Library programming
- Mac, PC, web, and mobile software
- Team leadership
- Written communication
- Organization and time management

Awards and Organizations

- Eagle Scout Award
- American Library Association Member
- Georgia Library Association Member
- Columbus Area Library Association Member